

BLACKBOARD ACADEMIC SUITE SUPPORT FOR MICROSOFT WINDOWS VISTA

Overview

Blackboard is pleased to announce compatibility of our products with the Microsoft Windows Vista Operating System. This document outlines our testing process, known issues and workarounds for use of our application in this configuration.

Recently, Microsoft released the latest version of the Windows operating system, Microsoft® Windows Vista™. Many users are choosing to upgrade to Windows Vista and users that purchase new hardware licensed with Microsoft operating systems are selecting configurations with Windows Vista pre-installed.

Blackboard has tested Windows Vista using both the Microsoft Internet Explorer® 7.0 Web browser and the Firefox® 2.0 Web browser. The results of the testing and the supported configurations are listed below.

Compatible Configurations

Windows Vista with Internet Explorer 7 or Firefox 2.0 has been tested on the following products and versions and found to be compatible:

Blackboard Learning System™ – Enterprise

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1
- Release 7, Application Pack 2
- Release 7, Application Pack 3 (certified)

Blackboard Learning System – Basic Edition

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1
- Release 7, Application Pack 2
- Release 7, Application Pack 3 (certified)

Blackboard Content System™

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1

Blackboard Learning System – Vista Enterprise

- Release 3, Service Pack 7
- Release 4, Service Pack 3
- Release 4, Application Pack 1, Service Pack 1

Blackboard Learning System – CE Enterprise

- Release 4, Application Pack 1
- Release 6, Service Pack 3
- Release 6, Application Pack 1, Service Pack 1
- Release 6, Application Pack 2

Blackboard Learning System – CE Basic

- Release 4, Application Pack 1
- Release 6, Service Pack 3
- Release 6, Application Pack 1, Service Pack 1

- Release 7, Application Pack 2
- Release 7, Application Pack 3 (certified)
- Release 6, Application Pack 2

Blackboard Community System

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1
- Release 7, Application Pack 2
- Release 7, Application Pack 3 (certified)

Blackboard Outcomes System

- Release 7, Application Pack 2
- Release 7, Application Pack 3 (certified)

Certified configurations are fully tested during initial development. Compatible configurations are partially tested by Blackboard and should function as expected. In this instance, Blackboard has conducted several weeks of testing to determine compatibility. The issues uncovered during testing are listed below.

Issues identified during testing of the Blackboard Learning System – Vista and CE Licenses

The following issues were found during testing of the Blackboard Learning System – Vista and CE Licenses with Windows Vista.

The Blackboard Learning System – Vista Enterprise and Blackboard Learning System – CE, while interoperable with other products in the Blackboard Academic Suite, have a separate set of issues because of technical and functional differences.

The Found in Release column notes the release in which the issue was reported.

| ISSUE ID | FOUND IN RELEASE | DESCRIPTION |
|----------|--|---|
| CR120880 | Vista 4.0.3, CE 6.0.3, CE 4.1.x (affects all versions) | Users are unable to access files using WebDAV. After correctly configuring the Web folder, selecting a file to open, and entering the password, the user receives a File Not Found error message. Blackboard is working with Microsoft to resolve this issue. |
| CR120877 | Vista 4.0.3, CE 6.0.3, CE 4.1.x (affects all versions) | Users cannot not setup MyContent to open as a Web folder from the Content Manager tab. The system alerts the user that the WebDAV connection must be enabled from the Operating System. When the user attempts to setup the Web folder manually, the process fails. |

Issues identified during testing of the Blackboard Academic Suite

The following issues were found during testing of the Blackboard Academic Suite.

| ISSUE ID | FOUND IN BUILDS | DESCRIPTION |
|-----------|-------------------------|---|
| AS-105384 | 6.3, 7.0, 7.1, 7.2, 7.3 | Blackboard Content System folders cannot be viewed through WebDAV at the operating system level. Users will receive an error message. WebDAV folders cannot be viewed by configuring the connection through the Blackboard Content System. Users will receive an error message or the folder will display the content but options to work with content items and folders will not appear. Blackboard is working with Microsoft to resolve this issue. |
| AS-102054 | 6.3, 7.0 | The Visual Text Box Editor controls do not function correctly in Internet Explorer 7 because they require a component not available in Windows Vista. Users on Release 7.0 and Release 6, Application Pack 3 should turn off the Visual Text Box Editor in their personal preferences or use Firefox 2.0. |

Blackboard, the Blackboard logo, Blackboard Academic Suite, Blackboard Learning System, Blackboard Learning System ML, Blackboard Community System, Blackboard Transaction System, Building Blocks, Blackboard Portfolio System, Blackboard Learning System – CE Enterprise, Blackboard Learning System – Vista Enterprise, and Bringing Education Online are either registered trademarks or trademarks of Blackboard Inc. Microsoft, Internet Explorer, and Windows Vista is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries. Firefox is a registered trademark of the Mozilla Foundation. Other product and company names mentioned herein may be the trademarks of their respective owners. U.S. Patent No. 6,988,138. Patents pending.

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