Issue:

When opening an exam, the instructor/students receive a LockDown Browser Error - “There is a problem with the LockDown Browser settings for this exam.”

Solution:

1. Inside the course with the error, click on Assessments > Quizzes > LockDown Browser.
2. Click Continue to LockDown Browser located under the About LockDown Browser graphic.
3. By clicking Continue to LockDown Browser, the software automatically looks for any needed updates in all course exams and makes the changes. **Note:** There will be no notification that updates have processed. At this time you may exit the LockDown Browser settings and resume the exam start.

Source:

https://support.respondus.com/support/index.php/?Knowledgebase/Article/View/455/0/there-is-a-problem-with-the-lockdown-browser-settings-for-this-exam