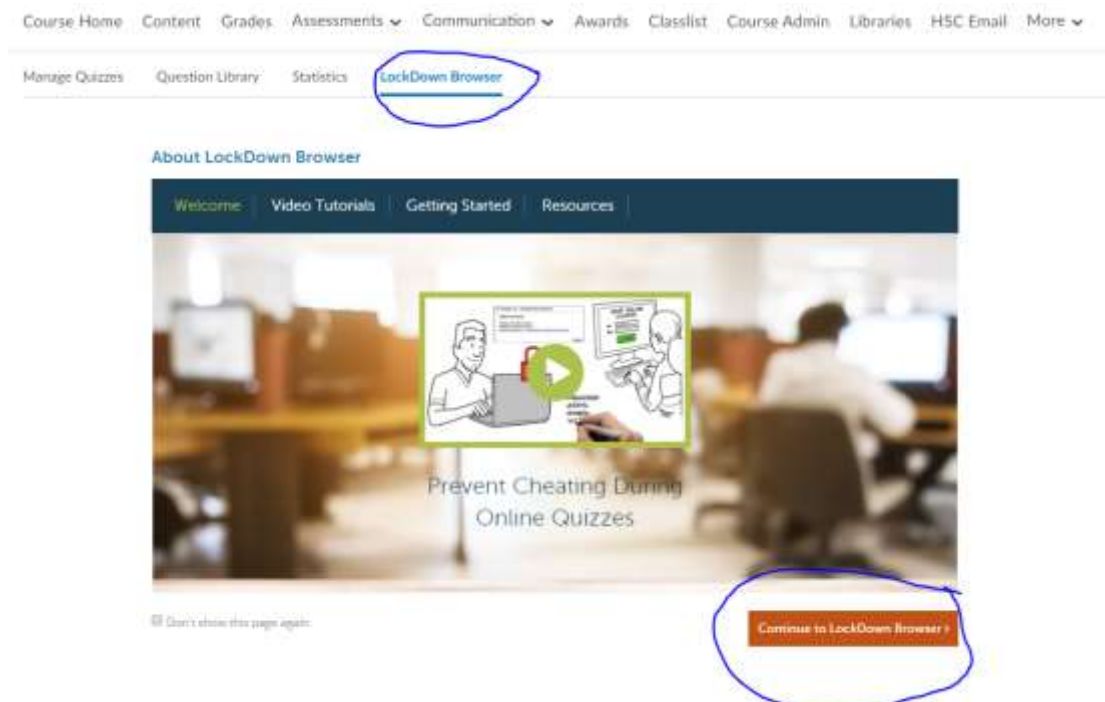


**Issue:**

When opening an exam, the instructor/students receive a **LockDown Browser Error** - *“There is a problem with the LockDown Browser settings for this exam.”*

**Solution:**

1. Inside the course with the error, click on **Assessments > Quizzes > LockDown Browser**.
2. Click **Continue to LockDown Browser** located under the *About LockDown Browser* graphic.



3. By clicking **Continue to LockDown Browser**, the software automatically looks for any needed updates in all course exams and makes the changes. **Note:** *There will be no notification that updates have processed. At this time you may exit the LockDown Browser settings and resume the exam start.*

**Source:**

<https://support.respondus.com/support/index.php?/Knowledgebase/Article/View/455/0/there-is-a-problem-with-the-lockdown-browser-settings-for-this-exam>